

5.1. PERSONAL FINANCE



VOCABULARY

ask 1.

Match the verbs collocating with the word finance to make synonymous pairs.

require | handle | improve | raise | sort out

- 1. obtain →
- 2. need →
- 3. boost →
- 4. keep in order →
- 5. deal with -

FINANCE

Task 2.

Rewrite the sentences below using the words in brackets and keeping the original meaning.

My finances are rather tight. (SITUATION)

Buying a new car put a strain on my finances. (BURDENED)

My finances are in a mess. (CONTROL)

I'm broke. (HARD)

I'm short of money. (LACK)

I'm rolling in money. (MORE)

They are used to throwing money down the drain. (WASTE)

I paid through the nose for this car. (EXCESSIVELY) I live in a world of high finance. (MONEY) I won't go there for love nor money. (NEVER)

What does it mean that family finances are healthy or that they look shaky?

Look at the words related to money people receive at work, and tick those that refer to your work situation.

remuneration compensation salary or wage incentives perks (fringe benefits) commission

royalties unemployment benefit sickness benefit salary rise allowance disability allowance

mileage allowance travel allowance health insurance social security pension



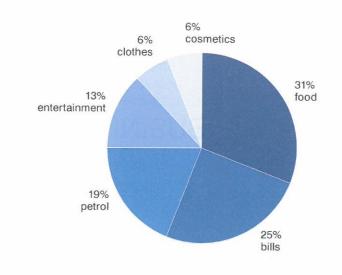
SPEAKING

Do you have budgeting skills? How do you allocate your household budget? Look at the table and pie chart presenting Anna's household budget. Think about your situation, complete the table below, and draw your own pie chart.

ANNA'S BUDGET

A	NNAS DODGE.
EXPENSES	PERCENTAGE OF TOTAL BUDGET (%)
EXPENSES	31
food	25
bills	19
petrol	13
entertainment	6
clothes	6
cosmetics	100%
TOTAL BUDGET	

ANNA'S HOUSEHOLD BUDGET



MY BUDGET

IVIT	BODGET
EXPENSES	PERCENTAGE OF TOTAL BUDGET
TOTAL BUDGET	100%

Task 2.

Compare your budget with a partner, and discuss the following questions.

- 1. Do you plan your expenses or do you shop impulsively?
- 2. Are you a thrifty shopper or a shopaholic?
- 3. Are you a bargain hunter?
- 4. Do you happen to splurge? And if so, on what?
- 5. How do you keep track of your money?



5.2. BUSINESS FINANCE



SPEAKING

What does the notion of entrepreneurship refer to? Who is an entrepreneur? Would you call yourself a person with an entrepreneurial mindset?

You are going to start a new business and you need to obtain finance. One way to access finance for your business is to meet potential investors and pitch your business idea. Your task is to think of a business you might start and then pitch to potential investors. Deliver a presentation on your business. Be ready to answer the questions of your prospective lenders. Use the phrases below.

John Tay	
Useful phrases for delivering presentations: The subject/topic of my presentation is I'm going to divide my presentation into parts.	
Let's begin/start by First of all, I'll and then I'll go on to Then Finally	
Moving on now to Let me turn to The next issue I'd like to focus on is Let's look at I'd like to draw your attention to	
What these figures clearly show is Just to give you the background to this To put this into perspective Let's consider this issue in more detail	oQ dH

As an illustration, or To illustrate this point A pertinent example of this is To give you a relevant example
To sum up or To summarise To conclude or In conclusion or I'd like to recap The take-home message here is
In other words To put it more simply
I'm happy to answer any queries/questions. Please feel free to ask questions.



LISTENING & VOCABULARY

CD1

Task 1.

Definition 4 _____ Definition 5 _

What are the types of business finance? Listen to Derek, a financial advisor talking about the main sources of business finance, and match his definition with the right heading below.

hire purchase and leasing bank overdraft venture capital	loans grants and soft loar
Definition 1 Definition 2 Definition 3	



BUSINESS FINANCE

Task 2.

When starting a business the finance you need may come from internal and external sources. Imagine you are a financial advisor and your task is to present different choices of finance for David, a young entrepreneur who decided to start his own business selling hand-made gift boxes. Use the notes below at the meeting with David.

INTERNAL SOURCES OF FINANCE FOR START-UPS

- 1. Personal sources
 - Savings and other 'nest-eggs'
 - Borrowing from friends and family
 - Credit cards
- 2. Retained profits
- 3. Share capital invested by the founder

EXTERNAL SOURCES OF FINANCE FOR START-UPS

- 4. Loan capital
 - Bank loan
 - Bank overdraft
- 5. Share capital outside investor
- 6. Business angels
- 7. Venture capital

Task 3.

Who are business angels?	Read the	definition	below,	and	till	in th	e gaps	VVILLI	LITE
correct form of the words in	brackets.								

= : role are 1\	(WFALTH), 2)	(ENTREPRENEUR) Illulviduais
Business angels are 1)	_ (************************************	Tho	v take a high
who provide capital in return f	or a proportion of the	company equity. The	y tane a mgm
Who provide capital in retain.	or atation of 1)	(OWN) part of a	growing and
3) (PERSON) risk in the	e expectation of 4) —	(OVVIV) part or a	9
0) — (



VOCABULARY & WRITING

Task 1.

As a business owner, you will handle money flowing into and out of your business. Look at the items below, and complete the table by grouping cash inflows and outflows.

payment from your customers purchase of stock interest on investments dividend payments receipt of a bank loan purchase of machinery wages National Insurance contributions Income Tax, Corporation Tax, VAT operating expenses shareholder investments

Cash inflows	Cash outflows		

Task 2.

Fill in the extract below with the following words.

revenue | profit | sales | income | turnover | expenses

Businesses generate 1) _____, also referred to as 2) _____ or 3) _____ from selling goods or services. After deducting total costs known as 4) _____, businesses are left with 5) _____ called net 6) ____ in other words.

WRITING: REPORT

Task 3.

Art of Giving is a small business designing and supplying gifts. The company decided to take on a new order and experienced a cash flow crisis. Read what happened, and write a report on the company financial situation. In your writing, follow the structure and phrases below.

Art of Giving is a small but profitable gift designer and supplier with three full-time staff (including the owner). It outsources production, but supplies the raw materials itself to save on costs. It then finishes and packages the final product on site. Art of Giving does not have any loans or overdrafts. It has a long-term customer base of small gift shops and visitor centres. Art of Giving suddenly wins a large order to supply bespoke wall plaques for a chain of stores. The contract promises to double the turnover. The team takes on an additional employee and works flat out to meet the deadlines. Unfortunately, an impending cash flow crisis resulting from a fall in orders from existing customers goes unnoticed, and is combined with a jump in raw material costs. To make matters worse, new clients keep changing their mind about designs. A misunderstanding means the first run of goods is rejected, causing a delay in payment and increased production costs. Art of Giving orders additional materials to make up for the shortfall. By the time the order is complete, the business is running an expensive overdraft. Profit margins have been squeezed to the limit and it has lost several of its existing customers. A downturn in the fortunes of the retail chain means that it doesn't place any further orders.

Report structure:

- 1. Introduction
- 2. Findings
- 3. Results
- 4. Conclusions
- 5. Recommendations

	Useful report phrases: INTRODUCTION The aim of this report is to examine/investigate/compare/discuss/analyse/present/ provide/introduce The report aims to This report is intended to This report outlines
	A survey of revealed that It was found that The results show that The analysis indicates that It is clear from customer feedback that Customer feedback has shown a need for
	RESULTS Consequently As a result It resulted in/led to This would help us to The company would benefit in the following way
THE RESERVE THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED I	CONCLUSIONS In conclusion To sum up To conclude For the reason given above Summing up the results/Based on the results, it can be concluded that
	RECOMMENDATIONS I think it would be a good idea to It is therefore recommended that Having considered the options in question It would be advisable to In the short/long-term, we suggest you should One possible solution to this problem/issue/matter is to The solution requires



VOCABULARY

Task 1.

Imagine you have your own business. Mark is a stakeholder seeking financial information about your business. Match his questions with your business performance areas.

liquidity and gearing | shareholder return | financial efficiency | profitability

- 1. Is your business making a profit?
- 2. Is your business making the best use of its resources?
- 3. Is your business able to meet its short-term debts when they fall due?
- 4. What returns are owners gaining from their investment in the business?

Task 2.

Do you know any financial ratios? What do they show? Match the formulas below with the correct name.

- 1. dividend per share
- 2. current ratio
- 3. dividend yield (%)
- 4. acid test ratio
- 5. gearing (%)

1.

Current asset – stocks
Current liabilities

2. ____

= Long-term liabilities × 100

3. ____

= Current asset
Current liabilities

4. ____

= Dividend per share × 100

5. _____

Total dividends paid

Number of ordinary shares in issue



LISTENING & VOCABULARY

CD1 Task 1.

lask I.	to hear in mind a number of key
Businesses which import or export issues when making transactions in of an export department, and write	goods need to bear in mind a number of key foreign currencies. Listen to Monika, a manage the key points she mentioned in this regard.

**D # 6 - 5 SUDVO BURNET (* 1900)	

CD1 Task 2.

31

Listen to the recording once again, and provide synonyms of the words/phrases below.

sensitive to fluctuations ceconomic climate con a daily basis ceconomic basis ceconomic climate ceconomic ce	factors set prices components reflect
circumstances =	

Can you think about any foreign exchange fluctuations that could influence your personal or business finance?

Read about different risks considered while handling international trade operations, and fill in the gaps below with the correct form of the words in brackets.

As an exporter of goods or services you will need to be aware of and consider insuring against the risks of:

- loss of or damage to goods in transit
- non-payment for your goods or services
- > the cost of 1) _____ (RETURN) to your premises any goods that a buyer abroad refuses to accept
- > political or economic 2) _____ (STABLE) in the buyer's country
- a new customer's credit 3) _____ (WORTHY)
- > currency 4) _____ (FLUCTUATE)
- a fault that causes an end-customer to sue

If you are an importer, you may need to take into account:

- > possible loss of or damage to goods in transit
- > supplier problems, including 5) _____ (FAIL) to supply
- > transport delays and potential hold-ups at ports
- > the risk of 6) _____ (PERFORM) or health and safety problems
- import duties
- > 7) _____ (STORE) of goods in bonded warehouses
- currency fluctuations



VOCABULARY & SPEAKING

Task 1.

People and businesses pay taxes. An important distinction can be made between direct and indirect taxation. Fill in the extract below with one correct word. The first letters of the words were given to help you.

Direct taxation is 1) I _____ on income, wealth and profit. Direct taxes include:

- Income Tax
- National 2) I ____ contributions
- Corporation Tax
- > Capital 3) g ____ tax

Indirect taxes are levied on spending by consumers on goods and services. Indirect taxes include:

- VAT
- Excise 4) d ____ on fuel and alcohol
- Car tax
- Betting tax
- > TV licence



Task 2.

What is the tax system in Poland? Which forms of taxes can businesses choose? Which forms of taxes do citizens pay? Use the phrases below.

Useful phrases for describing the tax system in Poland:

taxable income

progressive taxation of an individual's income

flat rate

file an annual tax return

transfer the tax to relevant tax authorities

tax-free amount

social security contributions

Tax Ordinance Act of 1997 with amendments

harmonised tax law

Examples of direct taxes in Poland:

PIT (personal income tax)

CIT (corporate income tax)

tax on civil law transactions

real property tax

forest tax

inheritance and donation tax

Examples of indirect taxes in Poland:

VAT

excise duty

gambling tax

Task 3.

Look up the following terms in a dictionary, and answer the questions below.

tax return tax refund tax burden tax bracket tax haven tax evasion tax avoidance

1. What does a tax return report?

2. When can you claim a tax refund?

3. Which phrase refers to a category of income subject to a particular tax rate?

4. Is Monaco, Liechtenstein or Cyprus a tax haven?

5. How can you minimise your tax burden?

Task 4.

Provide the definition of insurance using the words/phrases below.

financial compensation loss or damage incur a loss

provide protection insurer insured party

indemnify premium cover

1		

Task 5.

With reference to business needs, there are a number of different types of insurance available. Look at the examples below, and decide which of them you recognise. Use a dictionary, if necessary.

employers' liability insurance cover motor insurance professional indemnity insurance buildings and contents insurance equipment insurance health insurance for the owner-manager travel insurance life and health insurance for employees

directors' and officers' liability insurance public liability insurance product liability insurance goods in transit insurance credit insurance

Task 6.

You represent an insurance company selling motor insurance. Today, you are meeting your client interested in buying a motor insurance policy. Present your offer to the client, and answer his/her questions. Use the notes below.

Who is covered?

you & anyone permitted to drive your car

What is insured?

your vehicle for an agreed value & any equipment that comes with it

COMPREHENSIVE STANDARD insurance

- > loss of damage to your car (accidental damage, crash, flood, storm, earthquake, explosion, fire, vandalism, theft)
- > up to the agreed value

CONDITIONS

We decide whether to:

- repair your car
- Cover the reasonable cost of repairs
- pay the agreed value



SPEAKING & LISTENING

Who are auditors, and what are their responsibilities? Complete the collocations below, add your own ideas, and discuss them with a partner.

v the accurate	it of the financial statements curacy of financial records ating books ompany policy on record keeping	

CD1 Task 2.

Listen to Joshua, an auditor talking about the role of auditors, and answer the questions below.

- 1. What does an auditor do?
- 2. What role do GAAP principles play in the auditor's work?1
- 3. How does the auditors' opinion influence financial reporting?
- 4. How do auditors form their opinions?
- 5. Why are financial statements audited?

Task 3.

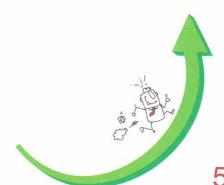
What is the difference between an internal and external audit? Answer the question using the phrases below.

INTERNAL AUDIT

- conducted by a company
- financial operations and records monitored
- financial statements verified
- control problems identified

EXTERNAL AUDIT

- conducted by independent accountants
- records verified according to GAAP principles
- accuracy of accounting records checked



5.3. CAREERS IN FINANCE



LISTENING & SPEAKING

CD1 Task 1.

Marek is a student who has just graduated in finance. He arranged a visit with Rob, a career advisor at the University of Kent. Listen to Rob talking about career options graduates completing finance-related studies can take up, and answer the questions below.

- 1. What are CIMA, ACCA, CIPFA, ICAEW and ICAS qualifications?
- 2. What is the difference between retail banking and corporate & investment banking?
- 3. What professions does the insurance field offer?
- 4. Apart from accountancy, banking and insurance, what finance-related careers can graduates take up?

CIMA → Chartered Institute of Management Accountants ACCA → Association of Chartered Certified Accountants

CIPFA → Chartered Institute of Public Finance and Accountancy

ICAEW → Institute of Chartered Accountants in England and Wales

ICAS → Institute of Chartered Accountants of Scotland

Task 2.

Look at the professions below and describe their work responsibilities.

chartered accountant | stockbroker | company secretary | solicitor

Task 3.

Can you provide at least 2 examples for each category below.

Big 4 chartered accountancy firms

high-street banks	
building societies	

Note that the US and UK have their own GAAP: US GAAP adopted by the US Securities and Exchange Commission (SEC) and UK GAAP published by the Financial Reporting Council (FRC). Nowadays, many countries are moving to the International Financial Reporting Standards (IFRS) established by the International Accounting Standards Board (IASB).



READING & VOCABULARY

Is it possible to get into accountancy with a humanities degree? Read the story of Aisha who managed to do so, and fill in the gaps below with the correct preposition. Did you experience a similar situation, or did your career perhaps start in a different way?

My journey began at A Level where I decided against economics despite my interest. I went 1) _____ to study English and American literature at Kent because it was something I enjoyed and I had no plan 2) _____ terms of career after my degree. Journalism and teaching didn't appeal 3) _____ me so I went to the CES (Careers and Employability Service) at the end of my second year to get some advice. When accountancy was suggested I was surprised as I had always thought accountancy was limited 4) ____ finance and business degrees. Instead I discovered that accountancy firms are often keen to hear 5) _____ BA students as they like the variety of insight and creativity they bring. With this 6) ____ mind I spent my summer looking at vacancies and then at the start of my third year I began applying. Getting 7) _____ accountancy isn't straightforward. For the Big Four and medium-sized firms the process is typically:

- Online Application
- Online Tests
- Phone Interview
- Assessment Centre
- Final Interview

The most common stage for failure is the second stage; the online tests are usually a timed numerical test and then there is either a non-verbal reasoning test or an 8) _____ -tray exercise. I practised the tests before I took them and I was informed swiftly that I would have a telephone interview. After the phone interview I found 9) _____ I had been successful and I was invited 10) ____ an Assessment Centre at the London offices for PWC. Assessment Centres are actually quite fun. The people I met were all very nice and although I was the only BA student there were people who were doing science degrees instead 11) _____ business/finance subjects. After the Assessment Centre I was invited to a partner interview, the final stage of the process. I prepared for this 12) _____ researching the company, looking 13) ____ practice videos on the CES website and keeping track of financial news via BBC news and the Financial Times. The interview itself was straightforward with a brief chat 14) _____ why I was looking to do accountancy and then some more competency questions. I heard 15) ____ the next day with the wonderful news that I had been successful. Accountancy is accessible to BA students as long as you do your research and understand what the job involves. It isn't the easiest of jobs at the start as you typically do a three-year qualification such as the ACA or CTA, but after this you are fully qualified as a chartered accountant. After that the world is your oyster!

Task 2.

Match	the	iobs	below	with	the	duties	people	holding	these	positions	perform
MICHEOTT	LIIC	1000	DOION	AAICLI	LIIC	dutico	PCOPIC	Holding	HICOC	POSITIONS	POLICITI

		9
i	nvestment analyst nsurance underwriter inancial analyst	insurance broker chartered accountant stockbroker
8		n financial institutions ate or private clients' investment portfolios the stock exchange to give the maximum
-	o fund managers to help them manage in ——— risiting clients as part of an audioperations & financial records to establish	it team as well as reviewing their business
S	•	al is an acceptable risk and what premium ell as dealing with insurance brokers and

Task 3.

clients

Use a business dictionary, and look up the meaning of the following words: mergers & acquisitions, broking and underwriting. Complete the table by putting the phrases below under the right category.

brokerage firm white knight field of finance, insurance and real estate commercial transactions risk assessment hostile or friendly takeover takeover bid securities trading insurance policy poison pill

Mergers & acquisitions	Broking	Underwriting



5.4. ACCOUNTING



SPEAKING & VOCABULARY

Task 1.

Have you heard any stereotypes about accountants? Brainstorm ideas with the group, and decide whether you agree with them or not. Remember to provide an argument for any opinion you give.

Task 2.

Financial information reported by companies should be true, accurate, valid and reliable. Is it always the case? Have you heard about any examples of creative accounting or cooking the books?

Task 3.

Can you name the examples of financial statements? Complete the sentences below.

The three main financial accounting statements are:

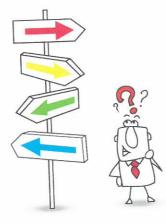
- 1. The ____ and ___ account (or ____ statement) for the reporting period
- 2. A _____ sheet for the business at the end of the reporting period
- 3. A cash _____ statement for the reporting period

Task 4.

Accounting information is communicated using financial statements. What is the purpose of producing financial statements? Complete the sentences below.

There are two main purposes of financial statements:

- 1. To report on _____ of a business
- 2. To show how the business _





GRAMMAR: ARTICLES

Task 1.

Read the extract about two basic financial statements, and fill in the text with the correct article a, the or (-).

1) balance sheet shows at 2) particular point in time what resources
are owned by a business (assets) and what it owes to other parties (liabilities). I
also shows how much has been invested in 3) business and what the sources
of that investment finance were. It is often helpful to think of a balance sheet as
4) snap-shot of the business - a picture of the financial position of the business
at a specific point.
By 5) contrast, the profit and loss account provides a perspective on a longer

By 5) c	ontrast, the profit and loss account provides a perspective on a	longer
time-period. I	f 6) balance sheet is a digital snap-shot of the business	s. then
think of the p	rofit and loss account as the DVD of the business activities. The	estory
of what 7)	financial transactions took place in a particular period – and	(most
importantly) v	hat 8) overall result of those transactions was.	(

Task 2.

Look at the phrases used in accounting, and fill in the gaps below with the correct article, if necessary.

1.	assets and _	liabilities
2.	double	_ entry accounting

- cooking ____ books
- 4. being in ____ black
- 5. breaking ____ even



LISTENING & READING

CD1 Task 1.

You probably recognise aloe as a plant. And what about aloe in accounting? Listen to Professor Potter talking about ALOE to his students, and decipher the acronym. What has ALOE to do with accounting?

٩	
C	
=	

Read an example which one of the students presented to Professor Potter to make sure he understood the accounting equation correctly, and complete the text with the words below.

liabilities | assets | owner's equity | operating costs

I am opening up a hardware store in a building that I inherited. I know that I have to have \$30,000 to purchase inventory, \$15,000 to purchase shelving, and an additional \$10,000 in the bank for beginning 1) _____ I had \$20,000 of my own money saved, and I borrowed \$35,000 from the bank. If I'm looking at this correctly, then my 2) are the \$30,000 in inventory plus the \$15,000 in shelves I bought and installed plus the \$10,000 in cash that is in the bank for beginning operations. That means my total assets are \$55,000. I borrowed \$35,000 to get the store going, so that's what I owe, which is a liability. The \$20,000 is what I personally invested in the business, so that is my 3) _____ . My assets equal \$55,000, and the sum of my 4) ____ and owner's equity equals \$55,000. Both sides of the accounting equation are equal. So, I balance.



READING & VOCABULARY

What are the rules in the accounting industry? What does the abbreviation GAAP stand for? Look at the text below, and find out.

Hi there! Let me introduce myself. My name is GAAP, and I am an accounting superhero! I bet you wonder why, don't you? First of all, I should tell you that GAAP is actually my nickname. My full name is Generally Accepted Accounting Principles. My name refers to a specific set of guidelines that have been established to help publicly-traded companies create their financial statements. Publicly-traded companies are companies that have made stock in their organisation available for sale to the public.

Task 2.

GAAP is made up of 10 basic accounting principles. Match the principles below with their definitions.

monetary unit assumption conservatism cost principle full disclosure principle materiality principle

going concern principle matching principle economic entity assumption time period assumption revenue recognition principle

1. The ____ means that any activities of a business must be kept separate from the activities of the business owner.

- 2. The ____ means that only activities that can be expressed in monetary units can be included in accounting records.
- 3. The ____ means that business activities can be reported in distinct time intervals. These intervals may be in weeks, months, quarters, or in a fiscal year. Whatever the time period is, it must be identified in the financial statement dates.
- 4. The _____ refers to the historical cost of an item that is reported on the financial statements. Historical cost is the amount of money that was paid for an item when purchased and is not changed to account for inflation.
- 5. The _____ means that all information that is relative to the business be reported either in the content of the financial statements or in the notes to the financial statements.
- 6. The _____ refers to the intent of a business to continue operations into the foreseeable future and not to liquidate the business.
- 7. The _____ refers to the manner in which a business reports income and expenses. This principle requires that businesses use the accrual form of accounting and match business income to business expenses in a given time period. For example, a sales expense should be recorded in the same accounting period that sales income was made.
- addresses the manner in which revenue, or income, is recognised. This standard requires that revenue be reported on the income statement in the period in which it is earned.
- 9. The _____ refers to the measure of importance of a misstatement in accounting records. For example, if the price of an asset is understated by \$10.00, will that misstatement have enough effect on the financial statements to matter? This is a gray area in accounting standards that requires professional judgment to be used.
- 10. The last principle that makes me up is _____ . It is the principle that calls for potential expenses and liabilities to be recognised immediately if you are unsure whether they will actually occur or not, but potential revenue not to be recognised until it is actually received.

Task 3.

Match the verbs collocating with the phrase accounting standards to make synonymous

maintain | achieve | apply | set | improve

- 1. establish -
- 2. raise →
- 3. use →
- 4. sustain →
- 5. meet →

ACCOUNTING STANDARDS

FINANCIAL SKILLS & VOCABULARY

Analyse a sample document below, and decide whether it is a cash flow statement, profit and loss account or balance sheet. Fill in the gap below with the right name.

BUSINESS NAME ____ as of DATE

Fixed assets

Intangible assets Tangible assets Investments

Current assets

Stock

Debtors

Trade debtors Prepayments and accrued income

Cash at bank and in hand

Creditors: amounts falling due within one year

Bank loans and overdrafts Trade creditors Other creditors including tax and social security Accruals and deferred income

Net current assets

Total assets less current liabilities

Creditors: amounts falling due after more than one year Bank loan

Net assets

Capital and reserves Called up share capital

Profit and loss account

Shareholders' funds

What does a balance sheet contain? Read the explanatory notes below, and fill in the gaps with the correct word. The first letters of the words were given to help you.

One word might be used more than once.

A balance sheet shows:

- fixed 1) a _____ long-term possessions
- > current 2) a _____ short-term possessions

>	current 3) I	what the business	owes and	must repay	in the short term
	lama taura (V.)			maderopay	in the short term

long-term 4) I _____ – including owner's or shareholders' capital

Fixed assets include:

- > 5) t _____ assets e.g. buildings, land, machinery, computers, fixtures and fittings - shown at their depreciated or resale value where appropriate
- ▶ 6) i _____ assets e.g. goodwill, intellectual property rights (such as patents, trademarks and website domain names) and long-term investments

Current assets are short-term assets whose value can fluctuate from day to day and can include:

- stock
- > 7) w ____ in progress
- > money owed by customers
- > cash in 8) h ____ or at the bank
- > short-term investments
- prepayments e.g. advance rents

Current liabilities are amounts owing and due within one year. These include:

- money owed to suppliers
- short-term loans, overdrafts or other finance
- > 9) t _____ due within the year VAT, PAYE (Pay As You Earn) and National Insurance

Long-term liabilities include:

- > creditors due after one year the amounts due to be repaid in loans or financing after one year, e.g. bank or directors' loans, finance agreements
- > capital and 10) r _____ share capital and retained profits, after dividends (if your business is a limited company), or proprietors capital invested in business (if you are an unincorporated business)



LISTENING & VOCABULARY

CD1

Task 1.

What is the relationship between a balance sheet and profit and loss account? Listen to Rebeka, a manager of the accounting department, and answer the question.



Task 2.

Fill in the definitions of key items on a profit and loss account with the terms below.

profit before tax operating profit gross profit distribution and administration expenses cost of sales revenue finance expenses

	ance expenses
2.	shows the total value of sales made to customers are the direct costs of generating the recorded revenues, e.g. the cost of
3.	raw materials. is the difference between revenue and cost of sales. are operating costs and expenses that are not directly related to producing
5	records how much profit has been made in total from the trading activities
6. 7.	of the business, also known as earnings before interest and tax (2007) of the business, also known as earnings before interest and tax (2007) include interest paid on bank and other borrowings, less interest income received on cash balances. is calculated as operating profit less finance expenses.



5.5. BANKING



VOCABULARY & SPEAKING

Task 1.

What types of bank accounts do you know? Complete the phrases below.

cu _ _ _ nt account (UK) or c _ _ _ king account (US) ___ osit account (UK) or sa _ _ _ gs account (US)

Task 2.

What machine do you use to get money using a plastic card? Complete the sentences below. The first letters of the words were given to help you.

Every week, I withdraw money from a/an 1) A _____ It stands for an 2) A _____ t ____ m _____ Other words people use to describe it are the following: 3) c ____ m ___

4) c ____ p ___ 5) c ___ d ___

Task 3.

Fill in the sentences below with one correct word.

- Everybody holding a bank account is an account ____
- 2. When applying for credit you have to fill in the credit _____ form.
- Before granting credit every bank checks our credit _____
- 4. I work in a bank as a _____. Every day I give out and take in money. 5. I decided to _____ an account with the bank recommended by my colleague.
- 6. Can I use a car as a _____ for my loan? Is it acceptable as a security?
- 7. Home buyers borrow money in the form of a _
- 8. Every month my bank sends me a _____ showing how much money I put into my account and how much money I have taken out of it.
- 9. I spent too much this month. My bank account is _____
- 10. I still can afford a new PC. My bank account is in the ____
- 11. I use electronic bank _____ to send money from one bank account to another.
- 12. Which bank _____ do you pay to your bank for its services?

ONLINE BANKING

Task 4.

Match the words to make correct phrases.

 standing 	ing	stand	1
------------------------------	-----	-------	---

- 2. accrued 3. instalment
- 4. bank
- 5. facility
- 6. treasury
- 7. money
- 8. repayment
- 9. company
- 10. foreign
- 11. joint 12. risk
- 13. online

- a) laundering
- b) order
- c) bonds
- d) fees
- e) solvency
- f) assessment
- g) due
- h) period
- i) balance
- i) interest
- k) currency
- I) account
- m) banking

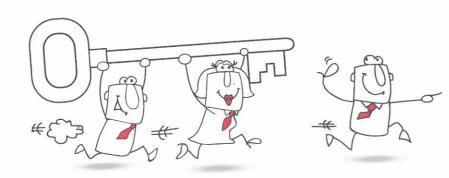
Task 5.

What banking services do you use? Are you satisfied with your bank or have you thought about switching to another one?

Task 6.

When choosing a business account, different services and costs should be considered. Look at the examples below, and discuss whether they are crucial when running a business.

- > facilities e.g. automatic money transfers, debit and credit cards or telephone banking
- > interest rates particularly if you're usually in credit
- overdraft charges particularly if you're often overdrawn
- > additional account charges e.g. for statements, cheques and cash payments
- > additional services e.g. small-business advice





LISTENING & VOCABULARY

CD2 Task 1.

How can people benefit from switching business bank accounts? Listen to arguments provided by Rebeka, David, Monika and Moris. Can you think of any other benefits? Now, make a list of counterarguments proving disadvantages of switching business bank accounts.

Task 2.

How can you benefit from using online banking? Read the examples below, and fill in the gaps with the correct preposition.

Online banking allows you to:

- check your balances and view statements online
- move money 1) ____ accounts
- make payments 2) ____ suppliers
- > set 3) _____ regular payments such as salaries
- order chequebooks and statements
- download account information to analyse 4) _____ your computer

Task 3.

What types of plastic payment cards are available on the market? Which of them do you use? Match the examples of the cards below with their uses. Use a dictionary, if necessary.

charge cards | purchasing cards | credit cards | prepaid cards | travel cards | debit cards

- > allow purchases up to a specified limit
- offer an interest-free period
- > allow a minimum repayment each month, but charge interest on the balance
- incur no interest if the bill is paid in full by the specified date

 2) allow a period of credit, but must be paid off in full each month can be issued to employees allow you to set spending limits may charge an annual fee
 are issued in conjunction with a business current account might be cheaper than cheques can only be used by signatories may offer a greater degree of control - you can only spend what's in your account have less flexibility than other cards
 4) enable businesses to manage and monitor spending can be provided preloaded to employees to pay expenses are available in different currencies as an alternative to travel cards usually come with fees and charges such as issuing costs, management fees, and transaction or ATM withdrawal fees
 offer a convenient way of paying business travel expenses when travelling operate in the same way as other business credit or charge cards offer additional benefits such as travel insurance or currency facilities
 6) are generally restricted to big businesses or public-sector bodies are issued by banks and companies such as Barclaycard and American Express cut down on paperwork and the need for purchase orders
READING & VOCABULARY
Task 1. Evan is an entrepreneur who has started an import-export business and needs international banking services. Read the text below, and choose the correct word for international banking services.
each gap. International banks can 1) Evan with the same banking services that he can be a serviced bank. Evan can deposit money in checking, savings and

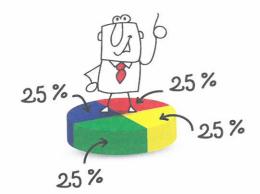
get at any hometown bank. Evan can deposit money in checking, savings and money market accounts. Evan can also 2) ____ loans and lines of credit for his business. Evan's international bank can also provide some specialised services that Evan's import-export business may need. An international bank can provide trade

financing, such as lending, letters of credit and export credit.

that guarantees that conditions found in received, the seller n goods have been shi by a bank in the experience of the credit in China to 6). Evan's bank can also exchange of one could be considered as a sexual may be imported manufacturer doesn's bank of the conditions. Evan's bank of the conditions are the conditions of the conditio	the bank will make a the letter are 4) nay have to produce copped to Evan. Export corter's country. For exa his import of go to help with foreign excuntry's currency 8) ing goods from a merit want to be paid in control of the letter of the	/er, like Evan, can req payment for goods possible. For example, in order ertain shipping 5) credit is a line of credit gomple, Evan's bank may ods from a Chinese mange. Foreign exchange the currency of another of the European dollars, but 9) wount of dollars in Evanse the transaction.	urchased once the for payment to be as proof that the given to an importer give Evan a line of anufacturer. Inge 7) to the other. For example, Union. The foreign wants to be paid in
 a) ensure a) obtain 	b) secure b) gain	c) deliver	d) provide
3. a) mean	b) instrument	c) gather	d) allocate
4. a) obtained	b) achieved	c) value c) met	d) offer
5. a) documents	b) papers	c) pieces	d) made
6. a) gain	b) familiarise	c) guarantee	d) bills
7. a) responds	b) refers	c) relocates	d) facilitate
8. a) at	b) with	c) for	d) retains d) over
9. a) regardless	b) nevertheless	c) instead	d) indeed
10. a) requisite	b) demanded	c) required	d) necessary
Task 2.	-, somandou	o, 104unou	a, necessary

Refer back to the text in Task 1, and fill in the following collocations with the correct verb.

1. ____ money 2. ____ trade financing 3. ____ a payment 4. ____ goods 5. ____ a line of credit 6. ____ dollars to euros



5.6. MARKET TRENDS



VOCABULARY & SPEAKING

Task 1.

What types of markets do you know? Complete the list below.



Think about the industry you work in, and describe the market for your company's products/services using the words below.

The market can be _____ competitive booming thriving sluggish steady rising depressed shrinking

The market can _____ open up boom pick up, rally slump be up or down expand, grow shrink collapse

Task 3.

Fill in the sentences	below with	the correct	preposition
-----------------------	------------	-------------	-------------

Is there a market designer clothes in Poland?
Our new device came the Russian market just a month ago.
Do you offer products the market price?
Can you name a few companies the upper end of the market?
My company is now launching its new cosmetics line the market.
Recently, there has been a growing demandluxury watches.
Chinese companies saturated the market their cheap products.
My logistics company is attempting to sew the TSL market in Poland.
According to recent figures, there has been an upturn the market recently.
Which measures do you use to adjust your production demand?



READING

Task 1.

What are financial, capital and money markets, and how do they work? Read the notes below, and find out. Then, fill in the gaps with the following items traded there.

- 1. corporate bonds, municipal bonds, and US Treasury bonds
- 2. equities (or stocks), bonds, and currencies
- 3. negotiable certificates of deposit (CDs), bankers' acceptances, commercial paper, and municipal notes
- 4. financial securities
- 5. shares of publicly traded companies and mutual funds

FINANCIAL MARKETS

In the broad sense of the term, financial markets are any marketplace where buyers and sellers participate in the trade of assets, such as 1) ____. Financial markets usually have transparent pricing, basic regulations and governing bodies, costs and fees, and market forces determining the prices of securities that trade.

CAPITAL MARKETS

A capital market is a market where individuals and institutions trade 2) _ companies and firms in the public and private sectors want to sell ownership or raise capital in their institutions, they can do it through the capital markets. A few of the most common capital markets are the following:

1. Stock markets

If you have an individual retirement account, a 401(k), or another type of investment account, you almost certainly are invested in some fashion in the stock market. Exchanges, such as the New York Stock Exchange, NASDAQ, and London Stock Exchange, are a few of the biggest. These markets and exchanges allow investors to buy and sell 3) ____. They are one of the most vital areas of the market economy because they provide companies with access to raise funds and investors with a piece of ownership in the company.

Have you ever loaned money to a friend or family member? How about taken a loan and paid someone back the amount you borrowed, plus a little interest? When large companies or government institutions need to do this, they participate in bond offerings. A bond is a debt instrument in which an investor loans money to a corporate or government entity which borrows the funds for a specific period of time at a predetermined interest rate. This money being borrowed is used to build parks, repair roads, build schools, or simply expand operations. These markets where bonds are bought and sold are often referred to as the debt or fixed-income market. The main categories of bonds are 4) _____.

Although there are certainly exceptions, when people invest in the stock and bond markets, they are usually planning on leaving their money invested for longer periods of time than just a few days. When someone needs instant access to their money or a company doesn't need a long-term loan, they are better served in the money markets. The money market is a segment of the financial market in which financial instruments with high liquidity and very short maturities (less than a year) are traded. Money market securities consist of items such as 5) _____. Much like the cash in your purse or billfold, these money market investments are also called cash investments because of their short maturities and ability to convert funds to cash quickly.

Task 2.

Have you heard about or tried Forex? How do people make money on the Forex market?

BUSINESS & FINANCIAL SKILLS

Task 1.

Look at the verbs used to describe upward or downward trends, and put them under the right category in the table below.

rge
ntract crue vindle se t
t

UP	DOWN
	*

Task 2.

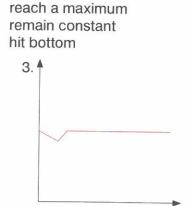
top out

stabilize

Which phrases below would you use to describe the following graphs?

bottom out level off

even out stay at the same level reach a peak reach a low point 2.



remain stable

Task 3.

Look at the adjectives below, and form correct adverbs out of them.

dramatic large → significant considerable marked -

gradual progressive steady slight → enormous -

exponential massive substantial rapid sharp -

Task 4.

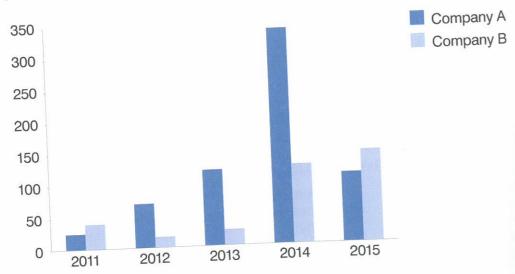
Fill in the sentences below with the correct preposition.

4	This year's	figures	show	a	decrease	 25%.
	IIIIS VEGI S	ligaros				

- 2. Companies have reported a decrease _____
- 3. There was a huge rise ____ unemployment.
- 4. Poland is enjoining the biggest increase _____ entrepreneurial activity for years.
- 5. Recent economic changes have brought ____ a decrease in the number of dissatisfied citizens.
- 6. This year saw an increase in the number _____ Interns in our company.
- 7. The unemployment rate has risen _____ 3%. It was 12% a year ago. Now, it's 15%.
- 8. Inflation now stands _____ 5%.
- profits last year? Did your company achieve an increase _____
- 10. Has inflation risen _____ 5%? Yes, it's 5% now.
- 11. The increase ____ our sales is around 4%.
- 12. Have you reported any increase this year? Yes, there has been an increase
- 13. The new regulations led ____ a slight increase in the number of satisfied employees.
- 14. Poland has experienced an increase ____ unemployment.
- 15. The prices of these T-shirts fluctuate _____ 25 and 32 Polish zlotys.
- 16. ____ the last three months of the year, we reported a marked increase in our sales figures.
- 17. Has the unemployment rate stabilized _____ 5%?

Task 5.

Look at the graph below showing the sales figures (number of units sold) of two companies, A and B, over the last five years, and present the graph using the phrases from previous tasks and the phrases below.



The graph shows, indicates, illustrates, reveals, represents It is clear from the graph It can be seen from the graph As the graph shows As can be seen from the graph From the graph, it is clear	
--	--

WRITING: INFORMAL EMAIL

Task 6.

You work in a sales department for Company A and your main responsibility is to analyse data and provide regular reports to your manager on the company sales performance. You are going on a maternity leave soon and you need to delegate your tasks to a colleague. Write him/her an email presenting your responsibilities, giving instructions on compiling sales reports and wishing him/her good luck at work. In your writing, use the phrases below.

Useful phrases for informal email writing:	
Dear Hi/Hello	
I hope you're well. Glad to hear that This time I'm writing to As you know As you've heard	
By the way, do you know how to Oh, and another thing is I'm sure you'll manage to	
I hope you will I wish you good luck. Good luck with your work.	
If you happen to have any problems, feel free to email/call me. Hope to hear from you soon.	
Best wishes All the best Love Monika (closing the email with your first name)	



LISTENING & VOCABULARY

FINANCIAL NEWS

CD2 Task 1.

Listen to a piece of news about the car industry in the UK, and describe the trend in car sales.

Task 2.

Read the piece of news you have just listened to, and replace the italicised words with their synonyms.

Vehicle Finance Drives Strong Car Sales

UK car sales are buoyant. In October last year the Society of Motor Manufacturers (SMMT) reported a 9.5 per cent year-on-year increase in new registrations. At the close of 2014 a total of 2.48 million cars had been sold in the UK; an increase of 10 per cent which far exceeds the growth of the UK economy as a whole.

The sales figures are supported by strong underlying manufacturing performance as more than 1.5 million vehicles were produced in the UK last year - the highest number since 2007. That equates to one car being made in the UK every 20 seconds.

exceed buoyant growth report sales figures increase = equate = close -

Task 3.

Upward and downward market trends are referred to as the bull and bear market respectively. Complete the table below by putting the following phrases under the right category.

gains among blue chip companies rising prices selling shares pessimism bullish investors bearish investors falling prices investor confidence optimism earning profits

Bull market	Bear market

BUSINESS & FINANCIAL SKILLS

Task 1.

How can we present data graphically? Look at different forms below, and decide which of them you use.

single line graph	
multiple line graph	
paired bar chart	
percentage bar chart	
stacked bar chart	
pie chart	
flow chart	
bubble diagram	

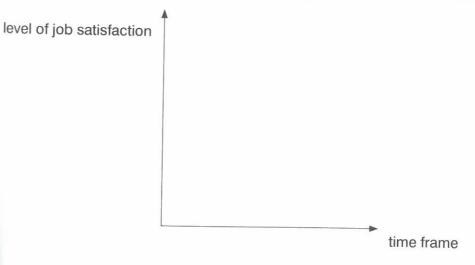
Task 2.

Look at the phrases below, and provide their meaning in English.

vertical axis broken line horizontal axis shaded area → curve → unshaded area solid line coloured segment → dotted line →

Task 3.

Draw a graph showing changes in your job satisfaction over a specified period of time. Describe your graph using the vocabulary you practised in this section.





5.7. ECONOMIC CLIMATE



SPEAKING & VOCABULARY

How do people know that a country's economy is doing well or the opposite? Can you think of any economic indicators used to gauge the state of the economy?

Task 2.

The adjectives below are used to describe the economy. Decide whether they refer to a positive or negative course of action, and tick the correct option in the table below.

ECONOMY	positive	negative
booming		
buoyant		
ailing		
flagging		



READING & SPEAKING

Task 1.

Read some background notes on the UK economy, and fill in the gaps with the verbs below in the correct grammatical form.

sell | run | rank | exceed | retain | bring | join | enjoy | contribute

- > The UK has the 2nd largest economy in the European Union behind Germany.
- The UK is the seventh largest world economy and is a member of the G7, a group which 1) _____ together the Finance Ministers of the seven largest developed economies in the world – UK, US, Japan, Italy, Germany, France and Canada – to discuss economic policy.

>	In 2011, the UK 2)	3% to global	output and	4% of global	trade ir	n goods	and
	services.					0	
>	In terms of per capita in	ncome the II	K ic 2)	in the ten	f:the en		

In terms of per capita income, the UK is 3) ____ in the top fifteen nations and it also has one of the highest levels of human development as measured by the United Nations index.

> Britain 4) _____ economic growth from 1992 through to 2008 but in 2009 the economy suffered a recession. Real GDP fell by five per cent in 2009 and started a weak recovery during 2010-12.

 Over a quarter of the UK's GDP comes from 5) _____ goods and services overseas (exports).

> The value of imports 6) _____ exports; this means the UK 7) ____ a trade deficit with other countries.

> The UK is the largest exporter of creative services in the world.

> The UK is inside the European Union and is a founder member of the World Trade Organisation.

> The UK 8) ____ its own currency having decided not to 9) ___ the single currency area (or eurozone).

Task 2.

Search the official websites of such international organisations as the World Bank Group (WB Group) or the Organisation for Economic Co-operation and Development (OECD), and find reports presenting an economic outlook for Poland. Based on Task 1, describe the Polish economy. Remember to use relevant collocations you formed above and the phrases below.

Useful phrases for describing the Polish economy:

the largest economy in Central Europe accession to the EU in 2004 catch up with other EU countries access to EU structural funds improve economic performance GDP growth increased/declined GDP per capita unemployment rate recovery of economic activity aging society public debt budget deficit red tape brain drain foreign trade and FDI rising/falling business confidence (poorly) developed infrastructure booming ICT sector (strong) talent pool start-up ecosystem



LISTENING & SPEAKING

CD2 Task 1.

Listen to Professor Jenkins talking about the economy from the macroperspective, and describe the role of households, businesses, government and the international sector in economic activity.

How would you describe the economic climate in Poland? Is it conducive to doing business and attracting investors?



GRAMMAR: QUESTIONS & QUESTION TAGS

Fill in the gaps below, and form correct questions using the following words.

where | who | why | how often | how far | how big | which | whose | what I how long

now ioi	ıy	· · · · · · · · · · · · · · · · · · ·
		oming the largest economic power in the world?
4	is China bed	oming the largest control
	_ 13 0111110110	of aconomic freedom?

- 2. ____ country has the highest rank of economic freedom?
- 3. ____ has Poland pursued a policy of economic liberalisation?
- 4. ____ has Greece undergone an economic downturn?
- 5. ____ can I find statistics on our economic performance?
- 6. ____ did the government announce with reference to the tax system reforms?
- 7. ____ do you pay income tax in Poland?
- 8. ____ initiated a heated debate on our poor economic performance?
- 9. ____ responsibility is to shore up public finances?
- 10. ____ region is the most conducive to entrepreneurship in Poland?
- 11. ____ is our budget deficit compared with other transition economies?
- 12. ____ does the Prime Minister travel on business?
- 13. ____ is our pension system so weak?
- 14. ____ does it take to enact business-friendly reforms for entrepreneurs?
- 15. ____ countries suffered from the global economic meltdown?

Task 2.

Add question tags to the sentences below.

- Our government cooperates with China, _____
- 2. The Prime Minister is on business now, _____
- 3. We never compete with our trading partners, _____
- 4. The country suffered from a recession, __
- 5. We used to be in close cooperation with Norwegians, ____

 The investors are becoming more and more interested in 7. The government hasn't changed our tax system yet, We don't use our full economic potential, The oil prices need to drop, Let's reformulate our investment policy, We can't find new business partners from Latvia, We undertook closer cooperation with the Swedish government for the sitting, You know abroact of the latest seement in face at the latest seement in f	rnment last year,
You keep abreast of the latest economic information,	
The economy has undergone major changes recently,	